



Please print this form, complete it and fax it to (707) 324-8900

Will Septic Genie Work For Me?

We get asked this question all the time! That's why we put together the following list of questions to get to know more about your septic system.

The more information you can provide us with the better. It's like going to your doctor; you want your doctor to ask questions about how you're feeling and find out all about you before prescribing a medication.

Simply answer as many questions as possible and fax the completed form back to us. Not to worry if you can't answer all the questions; it happens all the time. You can always call us toll free at 1 877 994-3643 and we'll help you through it.

Your answers will immediately be emailed to us and we'll have one of our septic professionals take a look and get back to you, usually within 24 hours.

1. How old is your septic system? _____ years old. Don't know? _____
2. How long have you owned your home? _____ years.
3. How many people live in your home? _____ people
 - (a) Number of Adults: _____
 - (b) Number of children: _____
 - (c) Number of teenagers: _____
4. Do you know your daily water usage (this is usually expressed in gallons per day)? You can check your water bill to find this out. _____ gallons per day
Are you on well water? **Yes** ___ **No** ___
(Note: If you are on well water we'll make an estimate based on National averages).
5. What type of septic system do you have? Circle the answer that applies:
 - (a) Conventional; (septic tank with a drain field)
 - (b) ATU (Advanced Treatment Unit)
 - (c) Mound
 - (d) Cesspool
 - (e) Sand Filter

- (f) Don't Know
- (g) Other

6. What type of disposal system, often referred to as a drain field, do you have?

Circle the answer that apply:

- (a) leach line(s)
- (b) leach bed
- (c) seepage pit
- (d) chambers
- (e) other

7. Septic tank capacity in gallons: _____ gallons.

Number of chambers in your septic tank? (Usually one or two): _____

(Note: Septic Genie works just the same in a single chamber septic tank).

8. Number of access openings to your tank? Circle the answer(s) that apply:

- (a) Do you have a tank opening located over inlet pipe? _____
- (b) Do you have a tank opening located over outlet pipe? _____
- (c) Do you have a tank opening located over middle of tank? _____
- (d) Dimensions of the opening(s) _____
- (e) Don't know

9. What was the date when your septic tank was last pumped?

10. What symptoms of failure are you experiencing? Circle all the answers that apply:

- (a) Surfacing effluent (liquid) over the drain field
- (b) Surfacing effluent above your tank
- (c) Swampy area over drain field
- (d) Break out (liquid) near field
- (e) Backed up plumbing
- (f) Odors
- (g) Aggressive plant growth over field
- (h) Dead plants over field
- (i) Other, please explain:

11. Is there any indication of piping problems from the septic tank to the drain field?

Yes ___ **No** ___

Is there surfacing effluent? **Yes** ___ **No** ___

Is there aggressive plant growth over the path of the outlet pipe? **Yes** ___ **No** ___

12. Is there any evidence of high ground water? **Yes** ___ **No** ___

(Note: After heavy rainfall, some areas are prone to flooding or seasonally high groundwater that can cause temporary malfunction of your septic system).

13. Are there trees, hedges, bushes or large plants growing on or near your drain field? **Yes** ___ **No** ___

Number and distance away _____ ft.

14. Is there a water softener backwashing into the septic tank? **Yes ___ No**

Can the backwash line be routed to another discharge place? **Yes ___ No ___**
(**Note:** Backwash from a water softener should not be disposed of in the septic tank)

That's it! Thanks for taking the time to answer these questions. You'll be hearing from us shortly.

Oh, just one last thing... How would you like us to reach you?

Please call me at the following number: _____

Please email me at the following address: _____